



Rural City of
Wangaratta

Rural City of Wangaratta

Residents Guide



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Image courtesy of Visit Victoria



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Welcome to the

Rural City of Wangaratta

A place where good things grow

The Rural City of Wangaratta acknowledges and respects the traditional custodians of these lands and waterways and their deep spiritual connection to Country. We acknowledge Elders past, present and emerging and thank them for their knowledge and wisdom as we walk in their footsteps.

Welcome

The Rural City of Wangaratta is in the heart of North East Victoria - a bustling provincial centre in a region of breathtaking beauty. It offers a blend of city life and welcoming villages, native bushland, pastoral landscapes and snow-capped peaks. There are more than 29,000 residents living in the Rural City of Wangaratta, approximately 18,800 of whom live in urban Wangaratta. Prominent townships and villages include Boorhaman, Cheshunt, Eldorado, Everton, Glenrowan, Oxley, Milawa, Moyhu, Myrree, Peechelba, Springhurst, Tarrawingee, Whitfield and Whorouly.

Our region is home to major manufacturing, transport and distribution activities and is the regional headquarters for several state government agencies. The agricultural land surrounding Wangaratta means we have huge success in producing gourmet food and world-class wines. Together with the production of beef, dairy, lamb, wool, crops and timber we have a diverse and prominent role in national agriculture.

Wangaratta and surrounds provides significant retail opportunities, an extensive range of health providers, excellent recreational facilities and a variety of educational opportunities. The Wangaratta Festival of Jazz is an annual highlight amidst a diverse calendar of events.

We are proud of our cultural diversity and heritage. Our region embraces a rich history ranging from the stories of the Bpangerang culture, gold history and the early days of farming to the days of textiles, modern arts, culture and music, there is something for everyone.

The legend surrounding Australia's most renowned bushranger, Ned Kelly, is captured and preserved in and around the historic township of Glenrowan which has seen the "Siege Site" placed on the National Heritage List.

The Rural City of Wangaratta is widely recognised as offering many possibilities. Here you can enjoy life at the perfect pace, balancing family and career aspirations in a vibrant, safe, progressive and caring community.

Rural City of Wangaratta Council

The Rural City of Wangaratta is governed by seven Councillors. Councillors are elected from four wards - City, North, South and Warby. Council Meetings are held once a month, and the public are always welcome to attend.

For more information visit www.wangaratta.vic.gov.au/Your-Council

Rural City of Wangaratta offices are located at the Wangaratta Government Centre, 62-68 Ovens Street, Wangaratta. Opening hours are Monday to Friday, 8.30am - 5pm.

- By Email: council@wangaratta.vic.gov.au
- By Phone: **(03) 5722 0888**
- By Post: **PO Box 238, Wangaratta Vic 3676**
- Rural City of Wangaratta uses Snap Send Solve

To report an issue or request action, please visit www.wangaratta.vic.gov.au/report-it

For after hours emergency assistance, including dangerous road conditions, trees over roads, livestock on roads or animals at large, call **03 5722 0888**.

If you are deaf or have a hearing or speech impairment you can call through the National Relay Service (NRS):

TTY users can phone **133677** then ask for **03 5722 0888**.

Speak & Listen (speech-to-speech) users can phone **1300 555 727** then ask for **03 5722 0888**.

Internet relay users can connect to NRS on www.relayservice.com.au then ask for **03 5722 0888**

Rates

Your rates notice includes charges applied to the capital improved value (CIV) of your property and any municipal, waste, organics and recycling charges. Your notice will also include the Fire Services Property Levy collected by Council on behalf of the Victorian Government.

You can receive SMS reminders in the days leading up to your rates due date by texting the code **RCOWRATES** to **0418 684 133**.

For more information regarding rates please visit www.wangaratta.vic.gov.au/Residents/Rates

Economic & Business Development

Council's Economic Development Team assist new and existing businesses with advice and support. To get in contact with us, email: economicdevelopment@wangaratta.vic.gov.au or call **(03) 5722 0888**. For more information please visit www.wangaratta.vic.gov.au/Business/Starting-or-growing-a-business

Building, Planning & Development

Before you start a new business, construct a new building or home, change the way land or buildings are used, add additional fixtures to your septic system, are serving food or lopping native vegetation you need to check if a building, planning or other permit is required. Permits can vary depending on your zone and overlays applicable to your property.

For more information, please visit www.wangaratta.vic.gov.au

Environment & Sustainability

Throughout the municipality we are lucky to have many areas of natural habitat with high conservation value that supports a diversity of wildlife and beautiful areas for residents to enjoy. Find out more about environment and sustainability events and opportunities including sustainable living tips, citizen science & firewood collection here:

www.wangaratta.vic.gov.au/Residents/Environment-and-sustainability

Animals, Pets & Livestock



Animals, Pets & Livestock

Pet Registration

Dogs and cats older than 3 months of age must be registered to the municipality of residence. While this is law, it is also highly helpful for the pet owner, so that if your precious animal is lost, Council can help re-unite you with it.

If your pet goes missing it is possible it has been picked up by a Council Community Compliance Officer and taken to the pound.

The Wangaratta RSPCA is located at 1 Connell Street, Wangaratta. Phone **(03) 5722 2874**.

For more information visit :

www.wangaratta.vic.gov.au/pet-reg

Nuisance Animals

Cats should be kept on their owner's premises at all times. Council issues cat traps to residents who report issues with nuisance, feral or abandoned cats. Cat traps can be rented

from Council at no cost. Council's Community Compliance Officers collect trapped cats within business hours. Contact Council for more information.

Dogs that bark excessively can become a source of irritation for neighbours and others. Approaching a barking dog's owner and discussing your concerns with them can often be the quickest and most effective way to resolve this type of complaint. If you do not feel comfortable speaking with your neighbour directly, a copy of "Dear Neighbour Letter" can be downloaded from our website.

If your neighbour takes no action, you should contact the Department of Justice which funds a private and free dispute settlement service:

Wangaratta Justice Services Centre
119- 121 Murphy Street
Wangaratta Vic 3676

Ph: **(03) 5723 6414**

For further information please refer to
**[www.wangaratta.vic.gov.au/Residents/
Pets-and-animals/Dogs-and-cats](http://www.wangaratta.vic.gov.au/Residents/Pets-and-animals/Dogs-and-cats)**



Livestock

A permit is required for the grazing of livestock on roadsides. Individual conditions are issued with every permit. Conditions include requirements informed by Council's Roadside Management Strategy to protect significant habitats and reduce the spread of noxious weeds.

A permit application fee applies. Call our Community Compliance Unit if you would like to discuss Livestock Grazing Requirements in our municipality.

Livestock Exchange

The Wangaratta Livestock Exchange has National Saleyards Quality Accreditation boasting high quality stock handling pens with access to water for cattle in all receiving, holding and delivery pens. It features a high quality, EPA approved, waste treatment facility and state of the art weighing facilities including a modern link up to Australian Quarantine and Inspection Service (AQIS). Other features include truck washing facilities, cattle weigh-ins for private sales (7 days), and canteen.

Market Days

Prime Cattle: Thursday, weekly commencing at 8.00 am at the Wangaratta Livestock Exchange.

Special store sales are generally held on the first Friday of the month commencing at 10:30 am at the Wangaratta Livestock Exchange.

For further information please contact the Manager by phoning **(03) 5721 8026** or **0400 486 487**.

Veterinary Services

Dr Paws Veterinary Clinic

Offers surgeries, routine care, dental services, puppy school, vaccinations, desexing, diagnostics, payment plans.

51 MacKay Street, Wangaratta

Ph: **(03) 5722 4200**

Visit: **www.drpaws.com.au**

Glenrowan Veterinary Service

Provides modern, professional and caring health care for your pets

56 Gladstone St, Glenrowan

Ph: **(03) 5766 2661**

Visit: **www.glenrowanvet.com.au**

Ovens Valley Equine

Comprehensive equine reproductive and veterinary services.

920 Great Alpine Road, Tarrawingee

Ph: **(03) 5725 1464**

Email: **info@over.net.au**

Visit: **www.ovensvalleyequine.com.au**

Wangaratta Equine Hospital (contact Warby Street Vet)

Equine reproductive and veterinary services.

Tone Rd, Wangaratta

Ph: **(03) 57 217 177**

Email: **info@wangequine.com.au**

Wangaratta Veterinary Clinic

Provides professional and personal service to the people and animals of the district.

3 Baker St, Wangaratta

Ph: **(03) 5721 4000**

Email: **wangarattavetclinic@bigpond.com**

Visit: **www.wangarattavetclinic.com**

Warby Street veterinary Hospital

Provides care and services for both small and large animal species and are especially involved in the equine industry that is prevalent in the Wangaratta region.

32 Warby St, Wangaratta

Ph: **(03) 57 217 177**

Email: **info@warbyvet.com.au**

Visit: **warbyvet.com.au**



Arts & Culture

wangaratta.vic.gov.au



Arts & Culture

Wangaratta embraces cultural diversity and actively promotes a wide range of initiatives that promote the benefits of a culturally, linguistically and religiously diverse community. A vibrant centre for Arts, Culture and Heritage its no wonder the regional city is home to a number of galleries, festivals and performing arts events throughout the year.

Wangaratta Performing Arts & Convention Centre

Features:

- A superb 514 seat theatre
- Café and Bar
- Box Office
- Conferencing & Event Facilities
- Banquet Room and Exhibition space

33-37 Ford St, Wangaratta

Ph: **(03) 57 22 8105**

Email: boxoffice@wangaratta.vic.gov.au

Visit: www.wpacc.com.au





Wangaratta Art Gallery

Rural City of Wangaratta's unique regional art gallery is housed in a striking heritage building located in the arts precinct.

The Gallery collects textile art, small sculpture, wood, and significant works of art. The spacious interior offers a distinctive experience for the gallery visitor.

56 Ovens St, Wangaratta

Ph: **(03) 57 22 0865**

Visit: **www.wangarattaartgallery.com.au**

Wangaratta Visitor Information Centre

Friendly local and regional information.

Ph: **1800 801 065**

Email: **tourism@wangaratta.vic.gov.au**

Visit: **www.visitwangaratta.com.au**

Wangaratta Museum

By appointment only.

19 Ford St, Wangaratta

Email: **wanghistsoc@hotmail.com**

Please see directory in rear of this guide for other arts and cultural groups

Wangaratta Family History

Family history and genealogy.

Wangaratta Library

21 Docker Street, Wangaratta

Visit: www.wfhs.org.au

Eldorado Museum

Sunday 2:00 pm- 4:30 pm

Public Holidays 10 am - 4:00 pm

(Except Good Friday and Christmas Day)

Other times by appointment.

136 Main Street, Eldorado

Ph: **(03) 5725 1542**

Visit: www.eldoradomuseum.com



North East Multicultural Association (NEMA)

The North East Multicultural Association is a non religious, non political, not for profit association. The voice of Multiculturalism has been active since 2005 and today has an active and dedicated team, which provides a safe place where all culturally and linguistically diverse people who arrive in the Rural City of Wangaratta from all over the world, can use the facilities and make use of our many programs.

For links to the following cultural connections contact NEMA

- Italian Pensioners Club
- Friends of Lecluta
- North East Filipino Community Association
- Da Vinci Club

3 The Close, Wangaratta

Ph: **(03) 5721 2090**

Email: **nema@nema.org.au**





Community & Care



Community & Care

Day Care

Wangaratta Family Day Care

A flexible alternative to Long Day Care, educating children in a small group within a home environment

1 Handley Street, Wangaratta

Ph: **(03) 5721 7879**

Email: fdc@wangaratta.vic.gov.au

Wangaratta Long Day Care

Offers care and learning for children aged 6 weeks to 6 years of age

1 Handley Street, Wangaratta

Ph: **(03) 5721 7879**

Email: ldc@wangaratta.vic.gov.au

Good Start Early Learning Centres: Moore Street

Moore Street is a 58 place child care centre located in a convenient position within walking distance to the main CBD, Hospital and TAFE.

20 Moore St, Wangaratta

Ph: **(03) 5721 2122**

Email: zaz@goodstart.org.au

Murdoch Road

Located on the eastern side of town on Murdoch Road. We are situated close to shops and schools with easy access for local country towns such as Oxley, Milawa, Moyhu and Whitfield.

38 – 40 Murdoch Rd, Wangaratta

Ph: **(03) 5722 2099**

Email: wge@goodstart.org.au

Williams Road

Williams Road is a 95 place centre located in a residential area close to schools, shops and community services.

54 – 58 Williams Rd, Wangaratta

Ph: **(03) 5722 9903**

Email: wga@goodstart.org.au

Visit: www.goodstart.org.au/



Whitfield Childcare Centre

Provider of Early Childhood Services in Whitfield, including funded Kindergarten for 3 year olds and Long Day Care for 0 - 6 year olds.

4889 Wangaratta-Whitfield Rd, Whitfield

Ph: **(03) 5729 3514**

Email: **whitfieldcommunitychildcare@gmail.com**

Country Buddies

A family owned, purpose built and operated Childcare Centre and Kindergarten.

1 Mason St, Wangaratta

Ph: **(03) 5722 3258**

Email: **wangaratta@countrybuddies.com.au**
Visit: **www.wangarattacb.com.au**

Nurture One Wangaratta

A warm and inviting early education centre for children aged from birth to six years

46 Collyn-Dale Dr, Wangaratta

Ph: **(03) 5722 4176**

Email: **wangaratta@nurtureone.com.au**
Visit: **www.nurtureone.com.au**

Kindergarten

Kindergarten programs are offered at all the above childcare centres. For Information regarding other kindergartens within the Rural City of Wangaratta please make enquiries through NERPSA.



NERPSA

The North East Regional Pre School Association (NERPSA) offers a centralised enrolment system for 3 year old and 4 year old Kindergarten at the following services. For occasional care enrolments, please contact the relevant Kindergarten service. Visit www.nerpsa.com.au

Appin Park Kindergarten	69a Appin St, Wangaratta Ph: (03) 5721 6015
Christopher Robin Kindergarten	1a Ely St, Wangaratta Ph: (03) 5721 4236
Coronation Kindergarten	Roy St, Wangaratta Ph: (03) 5721 3797
Glenrowan Kindergarten	Old Hume Highway, Glenrowan Ph: (03) 5766 2475
James Tilson Kindergarten	58-60 Burke St, Wangaratta Ph: (03) 5721 2319
Moyhu & District Kindergarten	1 Byrne St, Moyhu Ph: (03) 5727 9346
The Hub Kindergarten	38 - 50 White St Wangaratta Ph: (03) 5721 2755
Wangaratta Children's Services Centre	1 Handley Street, Wangaratta Ph: (03) 5721 7879
Wangaratta West Kindergarten	Cnr Victory Pde & Orkney St, Wangaratta Ph: (03) 5721 6017
Whorouly & District Kindergarten	10 Church St, Whorouly Ph: (03) 5727 1383

Primary Schools

Appin Park Primary School	149 Appin St, Wangaratta Email: appin.park.ps@education.vic.gov.au	Ph: (03) 5722 1326
Cathedral College Wangaratta	344 Wangaratta-Whitfield Rd, Wangaratta Email: office@cathedralcollege.vic.edu.au	Ph: (03) 5722 2144
Carraragarmungee Primary School	1005 Wangaratta-Eldorado Rd, Londrigan Email: carraragarmungee.ps@education.vic.gov.au	Ph: (03) 5725 1531
Edi Upper Primary School	832 Edi-Cheshunt Rd, Edi Upper Email: edi.upper.ps@education.vic.gov.au	Ph: (03) 5729 3560
Everton Primary School	2157 Great Alpine Rd, Everton Email: evertonps@education.vic.gov.au	Ph: (03) 5727 0222
Glenrowan Primary School	40 Beaconsfield Pde, Glenrowan VIC 3675 Email: glenrowan.ps@education.vic.gov.au	Ph: (03) 5766 2221
Greta Valley Primary School	2376 Wangaratta-Kilfeera Rd, Greta South Email: greta.valley.ps@education.vic.gov.au	Ph: (03) 5766 6344
Milawa Primary School	133 Milawa-Bobinawarrah Rd, Milawa Email: milawa.ps@education.vic.gov.au	Ph: (03) 5727 3243
Myrree Primary School	673 Benalla-Whitfield Rd, Myrree Email: myrree.ps@education.vic.gov.au	Ph: (03) 5729 7524
Moyhu Primary School	2799 Wangaratta-Whitfield Rd, Moyhu Email: moyhu.ps@education.vic.gov.au	Ph: (03) 5727 9298

Our Lady's Primary School	White St, Wangaratta Email: principal@olwangaratta.catholic.edu.au	Ph: (03) 5721 3783
Oxley Primary School	1050 Wangaratta-Whitfield Road, Oxley VIC 3678 Email: oxley.ps@education.vic.gov.au	Ph: (03) 5727 3312
Springhurst Primary School	121 Anzac Rd, Springhurst Email: springhurst.ps@education.vic.gov.au	Ph: (03) 5726 5291
St Bernards Primary School	2-12 Williams Rd, Wangaratta Email: office@sbwangaratta.catholic.edu.au	Ph: (03) 5721 4431
St Patricks Primary School	40-52 Ovens St, Wangaratta Vic 3677 Email: principal@spwangaratta.catholic.edu.au	Ph: (03) 5721 5795
Wangaratta Primary School	19 Chisholm St, Wangaratta Email: wangaratta.ps@education.vic.gov.au	Ph: (03) 5721 2658
Wangaratta West Primary School	47-49 Phillipson St, Wangaratta Email: wangaratta.west.ps@education.vic.gov.au	Ph: (03) 5721 3491
Whitfield Primary School	6182 Mansfield-Whitfield Rd, Whitfield Email: whitfield.ps@education.vic.gov.au	Ph: (03) 5729 8286
Whorouly Primary School	18 Church St, Whorouly Email: whorouly.ps@education.vic.gov.au	Ph: (03) 5727 1363

Secondary Schools

Cathedral College Wangaratta

344 Wangaratta-Whitfield Rd, Wangaratta
Ph: **(03) 5722 2144**
Email: **office@cathedralcollege.vic.edu.au**

Galen College

188 - 244 Phillipson St, Wangaratta
Ph: **(03) 5721 6322**
Email: **admin-enquiry@galen.vic.edu.au**

Wangaratta High School

17-49 Edwards St, Wangaratta
Ph: **(03) 5723 0500**
Email: **wangaratta.hs@education.vic.gov.au**

Specialist Schools

Borinya

30 College St, Wangaratta
Ph: **(03) 5721 2174**
Email: **admin@borinya.catholic.edu.au**

Indie College

32-34 Murphy St, Wangaratta
Ph: **1800 046 343**
Email: **vicNE@indie.edu.au**

Wangaratta District Specialist School

139-147 Appin St, Wangaratta
Ph: **(03) 5721 7424**
Email: **wangaratta.ss@education.vic.gov.au**

Adult Education, Employment & Community Neighbourhood Houses

U3A	Wangaratta Turf Club Racecourse Road, Wangaratta Ph: 0412 944 664 Email: u3awangaratta@gmail.com
CSU Regional Learning	218 Tone Rd, Wangaratta Ph: (03) 5713 9061 Visit: about.csu.edu.au/locations
Go Tafe	27 Docker St, Wangaratta Ph: 1300 468 233 Visit: www.gotafe.vic.edu.au/campuses
Pangerang Community House Inc.	38 Ovens St, Wangaratta Ph: (03) 5721 3813 Email: coordinator@pangerang.org.au
The Centre for Continuing Education	17 Chisholm St, Wangaratta Ph: (03) 5721 0200 Email: contact@thecentre.vic.edu.au
Wangaratta Digital Hub	21a Docker St, Wangaratta Visit: www.wangarattadigitalhub.com.au
North East Jobs Hub	Visit: www.northeastvictorianjobs.com.au/
Open Door Neighbourhood House	61 Burke St, Wangaratta Ph: (03) 5721 9175 Visit: www.opendoornh.org.au
The LINE Wangaratta Pride Hub	18 Textile Avem Wangaratta Visit: Linewangaratta.org

Youth Services

Youth development is a high priority for the Rural City of Wangaratta. There are a number of youth programs run by, or in partnership with Council, including Youth Council and Creative Youth.

Youth Advisory Group

Youth Advisory Group is a group of up to 20 young people aged between 12 – 18 years which meets regularly to discuss youth issues, help organise youth & community events and take part in leadership forums and self development activities.

Youth Council is a 12 month commitment.

- talk with other young people to learn what are the important issues to them;
- provide advice to Council to make sure that young people's concerns are heard;
- work towards making Wangaratta a more liveable place for young people by providing young people with safe social activities and supporting community groups;

- provide young people with information;
- represent young people at Youth Council and at other public forums and functions;
- work with other wider community groups to make your community a better place to be.

For more information please visit

www.wangaratta.vic.gov.au/Residents/Youth/Youth-Council

Spilt Milk

The Spilt Milk program is funded through the state government FReeZA Program to run low cost drug, alcohol and smoke free music and cultural events in the Rural City of Wangaratta.

Events can vary from Skate Park competitions to Youth Festivals, music events and competitions.

Spilt Milk crew can sign up for a year or just for one of the events. The crew meets regularly and is made up of young people aged 12 – 25 years. The FReeZA program gives young people the opportunity to learn how to plan and run events, undertake training in the music industry, develop their leadership skills, meet new people and have fun!

For more information or to find out about the next event please contact Council's Youth Development Officer on **0438 362 984** or **youth@wangeratta.vic.gov.au**

NESAY

NESAY is a youth and family community agency based in North East Victoria. Their mission is to support young people and their families in our community to achieve their goals and aspirations. By providing a range of services across North East Victoria it enables young people to achieve safe housing, develop their independent living skills, foster and nurture family relationships and sustain education and employment.

86-90 Rowan Street, Wangaratta, VIC 3677

Ph: **(03) 5720 2201**

Email: **info@nesay.com.au**

Junction Support Services

NESAY is a youth and family community agency based in North East Victoria. Their mission is to support young people and their families in our community to achieve their

9 Ely St, Wangaratta, Victoria 3677

Ph: **(02) 6043 7400**

Immunisations

Immunisation programmes are run throughout the year for the community, schools and businesses. For dates and details please visit **www.wangeratta.vic.gov.au/Residents/Families-and-children/Immunisations**

Maternal Child Health Services

This service provides families with young children, support and information for:

- Health promotion
- Early identification and intervention
- Wellbeing and safety
- Social supports
- Parenting advice
- Breastfeeding support
- Infant nutrition
- Immunisation information
- Parenting groups

To make an appointment please phone **(03) 5722 8140**

24 hour Maternal Child Health

Advice Line **132 229**

Big Brothers Big Sisters

Our community-based mentoring program offers stability and consistency for young people in need of support through one-to-one mentoring. Each young person is matched to the most suitable mentor based on personality, shared interests and geographic location. Once a week, the mentor will meet with the young person to spend time together, such as outdoor activities (ie. bike rides, sporting events) though to cooking, exhibitions, doing craft and other specific hobbies to help build a strong mentoring relationship.

Ph: **1300 463 686**

Visit: **bigbrothersbigsisters.org.au**

Email: **caz.sammon@bbbsau.org**

Clinic 35

Clinic 35 offers clients a confidential and safe setting in which to discuss sexual health concerns and receive specialist sexual and reproductive health care.

45-47 MacKay St, Wangaratta, Victoria 3677

Ph: **(03) 5723 2000**

Grit & Resilience Program

The Grit and Resilience Program, working with the Rural City of Wangaratta community to improve opportunities for social connection and inclusion.

Visit: **www.wangaratta.vic.gov.au/Residents/Grit-Resilience**

Email: **gritandresilience@wangaratta.vic.gov.au**

headspace

Safe and confidential environment for young people aged 12- 25 and their families to access services such as education, training and employment support, alcohol and drug support, general health, wellbeing and mental health support.

44 Rowan St, Wangaratta, Victoria 3677

Ph: **1300 332 022**

Aged Services

Home Support Services

Rural City of Wangaratta Aged and Community Care services offer a range of services that enhance and maintain the abilities and independence of eligible individuals.

Services are available for frail older people, people with a disability and their carers. Priority is given to those who are unable to continue living independently without support.

This includes a person centred approach designed to assist individuals to maintain their confidence, stay active and healthy and to strengthen their capacity to adapt to changing life circumstances. Assistance can be either short or long term depending on the assessed needs of individual.

For more information please visit
www.wangaratta.vic.gov.au/aged

Well Ageing Hub

The Well Ageing Info Hub provides information on health and community supports available to older people living in the Rural City of Wangaratta and surrounding areas.

Our trained volunteers can help you understand and navigate the aged care system. So if you're confused about; what services are available

- who provides them
- what you are eligible for
- how to apply
- what will happen next?

Ph: **1800 319 333**

Email: **infohub@nhw.org.au**



Churches

Church of Jesus Christ of Latter Day Saints	45 Garnet Ave, Wangaratta Ph: (03) 5722 1112
Enjoy Church	9-41 Thomson St, Wangaratta Ph: (03) 9240 6000
Greek Orthodox Church of Our Lady of Myrtles	52-54 Mather St, Wangaratta Ph: (03) 5721 3552
Holy Trinity Anglican Cathedral	Cnr Ovens and Docker St, Wangaratta Ph: (03) 5721 3719
Kingdom Hall of Jehovah's Witness	149 Clarkes Lne, Wangaratta
Our Ladies Catholic Church	Cnr of White and Murdoch Rd, Wangaratta Ph: (03) 5721 3826
Presbyterian Church of Victoria	158 Rowan St, Wangaratta Ph: (03) 5721 6444
Saint Patrick's Catholic Church	1 Ford St, Wangaratta Ph: (03) 5722 1970
The Salvation Army Wangaratta Corps	13 Garnet Ave, Wangaratta Ph: (03) 5722 1129
Victory Church	38 -42 Ryan Ave, Wangaratta Ph: 0490 762 091
Wangaratta Baptist Church	1 Sisely Ave, Wangaratta Ph: (03) 5722 9389

Wangaratta Christian Fellowship

2-6 Tavern Terrace, Wangaratta
Ph: **(03) 5722 4008**

**Wangaratta Seventh-day
Adventist Church**

10-12 Phillipson St, Wangaratta
Ph: **0419 185 235**

Wangaratta Uniting Church

10 Rowan St, Wangaratta
Ph: **0438 060 111**

Wangaratta Wesleyan Methodist Church

Great Alpine Rd, Wangaratta
Ph: **(03) 5722 2233**

Zion Lutheran Church

7 Orwell St, Wangaratta
Ph: **(03) 5722 1931**





Emergencies & Medical

In the event of an emergency please call 000



Emergencies

Whether you are a resident, business owner or visitor you are encouraged by Council to prepare and plan for emergencies, disasters and disruptions.

Individuals and communities that prepare for emergencies and disruptions maximise their opportunities to recover well from such events.

Fire Information

Being ready for fire is the key to 'Prepare.Act. Survive'. If you live in an area at risk of bushfire or grassfire you should have a Bushfire Survival Plan and advice on these is available from **www.cfa.vic.gov.au/plan-prepare**.

All plans should include information on leaving early on days of high fire danger and understanding the risk posed by fire to your property and how to prepare your property including removal of fuel from around your property.

Flood and Storm

Floods and storms are common occurrences in the Wangaratta municipality. To prepare your home for storm make sure your gutters, spouting and downpipes are well maintained and clear of debris. Trim and remove branches that overhang or are near your home and keep your yard and surrounds clear of rubbish and clutter.

To prepare for flood make sure that you have an Emergency Plan and that you are aware of whether or not your home, farm or business is vulnerable to flooding.

Information on preparing your home, farm or business for flooding can be found at **www.ses.vic.gov.au/get-ready**.

Information on whether or not your home, farm or business may be affected by flooding can be found at Planning Schemes Online. For assistance in understanding the application of these schemes please contact the Council Planning and Building Department on **(03) 5722 0888**.

**For current alerts during
an emergency please visit:**

- VicEmergency
www.emergency.vic.gov.au/
- Bureau of Meteorology
www.bom.gov.au
- EPA Victoria North East
www.epa.vic.gov.au
Phone 1300 372 842

For information on disruptions

- Power blackouts
www.ausnetservices.com.au/en/Outages
- Natural gas disruption
www.ausnetservices.com.au/en/Outages
- Drinking water supply interruptions
www.newwater.com.au/service-interruptions-faults
- Burst water mains and sewage issues
report to North East Water
on **1300 361 644**



Emergency Contacts & Key Contacts

Police

21 Handley St, Wangaratta
Ph: **(03) 5723 0888**
or you can report some non-urgent crime and events anytime, anywhere by calling the Police Assistance Line on **131 444**

Fire

26-30 Handley St, Wangaratta
Ph: **(03) 5721 2486**

Ambulance

Tone Rd, Wangaratta
Ph: **(03) 9840 3500**

State Emergency Service (SES)

36 Handley St, Wangaratta
Ph: **132 500**

Rural City of Wangaratta Council

Wangaratta Government Centre
62-68 Ovens St, Wangaratta
Ph: **(03) 5722 0888**
Email: **council@wangaratta.vic.gov.au**
Post: PO Box 238, Wangaratta
Rural City of Wangaratta uses the Snap Send Solve app

Vic Roads

Including car registration and traffic management

Wangaratta Government Centre
62-68 Ovens St, Wangaratta
Phone: **13 11 71**



Emergency Support

Beyond Housing

Public and emergency housing.

Floor 2. 40-42 Rowan St, Wangaratta

Ph: **(03) 5722 8000**

Carevan Wangaratta

Local Charity serving meals two nights a week to the Wangaratta Community.

APEX Park

Ph: **1300 998 225**

Centre Against Violence

Crisis, short term, medium term and long term counselling. Crisis accommodation, support and recovery services to victim survivors and children experiencing family violence.

Ph: **1800 015 188**

Centrelink

25 Faithful St, Wangaratta

Ph: **13 24 68**

Commonwealth Home Support Program

Helps senior Australians access entry-level support services to live independently and safely at home.

Ph: **1800 200 422**

headspace

Safe and confidential environment for young people aged 12- 25 and their families to access services such as education, training and employment support, alcohol and drug support, general health, wellbeing and mental health support.

44 Rowan St, Wangaratta

Ph: **1300 332 022**

Home and Community Care Program for Young People

Provides basic support services to help people with disabilities to remain living independently at home.

Wangaratta Government Centre
62-68 Ovens St, Wangaratta
Ph: **(03) 5722 0885**

Loaves and Fishes (Anglicare)

Emergency relief, financial counselling and No Interest Loan Scheme.

24 Ely St, Wangaratta
Ph: **(03) 5721 9088**

Salvos

Salvos Stores and op shops offer the sale of pre-loved items donated by the Australian public.

16-18 Rowan St, Wangaratta
Ph: **(03) 5721 2688**

Veterans Home Care Services

Ph: **1300 550 450**

St Vincent De Paul Society Wangaratta

Wonderful range of second hand goods and furniture items. Also provides welfare assistance.

38 Rowan St, Wangaratta
Ph: **(03) 5721 5742** or **(03) 5722 4959** for Wangaratta Welfare Line. Leave a message including name address and phone number.



Medical Facilities

Docker St Medical Clinic	53 Docker Street, Wangaratta Ph: (03) 5722 4887
Clinic 35	45-47 MacKay St, Wangaratta Ph: (03) 5723 2000
Ely Street Clinic	19 Ely St, Wangaratta Ph: (03) 5721 2141
Gateway Health	MacKay St, Wangaratta Ph: (03) 5723 2000
North East Family Medicine	1/90-100 Ovens St, Wangaratta Ph: (03) 57 235 400
Ovens Medical Group	70 Ovens St, Wangaratta Ph: (03) 5721 2176
Phillipson Street Clinic	63 Phillipson St, Wangaratta Ph: (03) 5721 5088 or (03) 5721 2167
South Wangaratta Medical Clinic	47-51 Joyce Way, Wangaratta Ph: (03) 5713 9299
Wangaratta Medical Centre	34 Green St, Wangaratta Ph: (03) 5722 1500
Wangaratta Blood Bank	17a, Norton Street, Wangaratta Ph: 13 14 95

Hospitals

Northeast Health Wangaratta

Green St, Wangaratta
Ph: **(03) 5722 5111**

Wangaratta Private Hospital

134 Templeton St, Wangaratta
Ph: **(03) 5722 2678**





Sports & Recreation



Sports & Recreation

Cycling/Walking Paths

Wangaratta Shared Path Network

An extensive path network running along the Ovens River, One Mile Creek and Three Mile Creek take you through the heart of Wangaratta.

Bullawah Cultural Trail

The Bullawah Cultural Trail winds its way 2.4km along the Ovens River. Take a self-guided tour along the trail, where you can read and experience ancient Aboriginal stories.

Murray to Mountains Rail Trail

Wangaratta marks the start of the Murray to Mountains Rail Trail. Set off for trips to Bright or Beechworth, or take shorter rides to the Milawa Gourmet Region.

For more information please visit
www.wangaratta.vic.gov.au/Residents/Recreation-facilities/Trails-paths

Sporting Facilities

The Rural City of Wangaratta has an array of sports grounds and facilities, catering for activities from Frisbee golf to cricket, soccer, netball and football.

Several of these grounds and facilities are hireable through contacting Council.

These are:

- Norm Minns Oval
(Wangaratta Showgrounds)
- Appin Street Athletics Complex
- Barr Reserve Ovals 1 & 2
- Bindall Avenue Reserve
- South Wangaratta Reserve Pitch 1 & 2
- Wareena Park Oval
- Wonga Reserve
- Wareena Hall
- HP Barr Community Centre

Please see the directory in rear of this guide for other Sports and Recreation Clubs.

Wangaratta Sports & Aquatic Centre

Wangaratta Sports and Aquatic Centre features a 50m outdoor heated pool, 25m indoor pool, hydrotherapy pools (note plural) toddlers pool and splash pad. It is also home to basketball courts, netball courts, squash courts and a state of the art gym offering a range of group fitness classes and training programs, including virtual fitness classes.

Schilling Drive, Wangaratta.

Visit: www.wsac.vic.gov.au

Moore Than Swimming

Located on Mason Street, Moore Than Swimming is a family owned business. Moore Than Swimming provides a 16.7m indoor pool designed specifically to teach swimming. This pool is salt water and kept to a warm temperature conducive to the learning environment.

11-13 Mason St, Wangaratta



Parks, Play Spaces & Reserves

Skate Park

Wangaratta Skate Park is located on the corner of Schilling Drive and Edwards Street, Wangaratta.

Mitchell Avenue Reserve

The Mitchell Avenue Reserve is a vibrant activity centre for all the family. Featuring a splash park, pump track, skate park, playgrounds, a flying fox and dog park, there's something for everyone!

Mitchell Avenue Pump Track

The pump track has been designed to challenge the most experienced riders, whilst supporting beginner and intermediate riders to learn from each other in a safe space.

Merriwa Park

Tucked away within Wangaratta's CBD sits Merriwa Park a large community park, surrounded with River Red Gums and scenic ponds. The park has playground, BBQ and toilet facilities and open reserve area.

Apex Park

Apex Park is a significant regional play space which incorporates an adventure playground and Parkour. Positioned on eight acres of open reserve, the park provides CBD parking opportunities for tourists travelling with caravans, toilet and BBQ facilities and a large playground.

Northern Beaches

Northern Beaches is a 10.5 hectare reserve nestled alongside the Ovens River. It can be accessed via College Street, Wangaratta.

King George V Gardens

Situated in Ovens Street in the heart of Wangaratta's CBD, this picturesque park is lined with mature majestic Plane trees providing shady conditions for a relaxing picnic. The park offers playground and toilet facilities.

Batchelors Green

Positioned on Wangaratta's South entrance (Tone Road) the park provides a perfect rest area with Plane tree shade, a large BBQ and picnic area, playground and toilet facilities.



Waste Disposal & Recycling



Waste Disposal & Recycling

General Waste, Organics & Recycling

When is my bin collected?

To find out more about your bin collection, visit:

**[www.wangaratta.vic.gov.au/Residents/
Waste-recycling/Check-your-bin-day](http://www.wangaratta.vic.gov.au/Residents/Waste-recycling/Check-your-bin-day)**

What types of bins are available?

The standard service for urban Wangaratta is a 140L Garbage bin, 240L Organics bin and a 240L Recycling bin. The standard service for rural residents is 240L Garbage bin, and 240L Recycling bin.

Your **yellow lidded** recycling bin is for the collection of material that can be recovered and remade into useful products. It includes paper, cardboard, metal cans and plastic bottles and containers.

Your **red lidded** garbage (landfill) bin is for the disposal all other waste materials that cannot be separated into the green or yellow bins.

Your **green lidded** bin is for organic waste, which is anything that used to be alive. This includes all food, vegetable and fruit scraps (including citrus fruit), leftovers, spoiled food, meat and bones, even dairy products. It also includes all garden waste like lawn clippings, leaves and small branches.

Contamination

Each week nearly a tonne of contamination enters green bins in Wangaratta! Once collected, it has to be picked out by hand by Council staff.

Why are we collecting organic waste?

Bowser Landfill is quickly filling up. Separating the organic waste saves around 30% of the content of the garbage bin going to landfill.

Plus, when organic waste breaks down in a landfill it releases methane, a potent greenhouse gas. Removing organics from the waste system will help us to achieve a healthier environment and importantly extend the life of our landfill.

Where does organic waste go?

Organic waste collected is transported to the Organic waste facility where it is processed to be turned into compost and then used locally.



The Kitchen Caddy

Households with an organics bin are provided with a free kitchen caddy and compostable liners to assist with the collection of food scraps, tissues and paper towel. The provided compostable liner should be used in the caddy. Additional liners can be collected from the Wangaratta Government Centre, 62-68 Ovens Street, Wangaratta.

E-Waste

E-waste (electronic waste) refers to any item with a plug, battery or cord that is no longer working or wanted. They are banned from landfill and can be dropped-off for free at

any transfer station to be recycled. Small e-waste (phones, laptop and computers equipment) can also be dropped-off at Wangaratta Government Centre and Library.

Transfer Stations

The Transfer Stations are located at Eldorado, Markwood, Moyhu and Wangaratta.

All transfer stations are closed Good Friday and Christmas Day.

On high fire danger days the Rural Transfer Stations may close due to fire risk.

For more information please visit:

www.wangaratta.vic.gov.au/Residents/Waste-recycling/Transfer-stations



General Information



Events & Markets

The Rural City of Wangaratta, host and support a number of events and markets throughout the year.

Council brings entertainment to the region that delight the locals and guests alike, from AFL matches to Transmoto and even the Jayco Herald Sun Tour.

Council also have a full schedule of events including a Summer in the Parks Series where the community can take part in a number of activities and events for FREE during Summer. We also have some amazing venues and locations where we can host events or conferences.

For more information on events and markets within the region visit:
www.wangaratta.vic.gov.au/Residents/Whats-on

Getting Around

Trains and Buses

For information regarding train and bus timetables please visit

www.ptv.vic.gov.au/timetables

Wangaratta Taxis

Phone: **(03) 5721 8888**

Libraries

Wangaratta Library

21 Docker Street, Wangaratta, VIC 3677

The High Country Library Network which incorporates library services for Benalla Rural City, Alpine and Mansfield Shires and the Rural City of Wangaratta. To become a member of the Library is FREE. Join online or pick up an application form at the library.

Members can borrow from a range of material including DVDs, Magazines, Talking books and more.

For further information call **(03) 5721 2366**, email **library@wangaratta.vic.gov.au** or visit **www.wangaratta.vic.gov.au/Residents/Library**

Wangaratta Toy Library

The Wangaratta Community Toy Library is a not-for-profit toy lending service that provides access to a variety of educational toys to assist with childhood development. For more information regarding the Wangaratta Toy Library please visit **wtl.setls.com.au**

Yarrunga Children's Centre, Cnr Burke & White Streets, Wangaratta VIC 3677

Parking

Wangaratta's central business district has a variety of timed and untimed parking options.

The majority of spaces in the CBD are metered. Parking can be paid using either cash or the Easypark app, downloadable via Apple or Google Play To help choose the right place to park, Council has prepared the Wangaratta Easy Parking Guide.

Signs are in place indicating what type of parking is permitted for each space. Parking fines, also referred to as infringements, can be issued when drivers fail to obey the instructions on the sign.



Parking Permits

You can buy parking permits for all day under cover and outdoor parking in designated areas. Permits are limited in number so it is advised you contact Council well in advance of needing the permit.

To buy a parking permit please contact Council's Customer Service team on **(03) 5722 0888** or **council@wangaratta.vic.gov.au**

All day under cover metered parking is also available in the Co-Store.

For more information please visit **www.wangaratta.vic.gov.au/Residents/Roads-and-parking/Parking**

Directory

Due to the naturally changing contact details of community groups, contact details for the below groups have not been included. For up to date contact information an internet search or community directory is recommended.

The Wangaratta Community Directory is an online service offered to make it easy to find community groups throughout the Rural City of Wangaratta.

For more information visit www.wangaratta.vic.gov.au/Residents/Community_Directory



Animals, Pets and Livestock

RSPCA Animal Shelter/Pound

North East Victorian Animal Aid

Wangaratta Kennel and Obedience Dog Club Inc.

North East Snake Catching

Arts and Culture

Art on Ovens

Embroiderers Guild Victoria

– North East Branch

GANEAA

Greta Craft Group

Wangaratta Arts Council

Wangaratta Artists Society

Wangaratta Concert Band

Wangaratta Handweavers and Spinners Inc.

Wangaratta Players

Wangaratta Woodworkers

Children & Families

Scouts:

- 1st Yarrunga Scout Group
- 3rd/4th Wangaratta Scout Group

Wangaratta Girl Guides

Big Brothers Big Sisters – Wangaratta

Moyhu Youth Club

Aged Services

Eldorado senior Citizens Club

Glenrowan Senior Citizens Club

Homestead Life Wangaratta

Illoura Residential Aged Care

Italian Pensioners Club of Wangaratta

Meals on Wheels

Respect Aged Care -St Johns

Springhurst Senior Citizens

St Catherine's Hostel

Villa Maria Catholic Homes

Wangaratta & District Mens Shed

Wangaratta Senior Citizens Club Inc.

Whorouly Senior Citizens

Wangaratta Probus

Community Groups

Accessibility Reference Group

Country Women's Association

LINE Wangaratta – LGBT+

Probus Clubs:

- Combined Probus Club of Wangaratta Inc.
- Probus Club of Appin Park
- Probus Club of Wangaratta Central Combined Inc.
- Wangaratta Ladies Probus Inc.
- Wangaratta Probus Club Inc.
- Wangaratta West Combined Probus Club Inc.

Rotary Clubs:

- Wangaratta Rotary Club
- Appin Park Rotary Club
- Milawa Oxley Rotary Club

Lions Clubs:

- Glenrowan Warby Ranges Lions Club
- Moyhu Lions Club
- Wangaratta Lions Club
- Landcare

Sports and Recreation Clubs

The following is a list of sporting opportunities within the Rural city of Wangaratta:

Archery	Hockey
Athletics	Horse racing
Badminton	Netball
Baseball/ Softball	Parkrun
Basketball	Pickleball
Bowling	Pony Club
Boxing	Roller Derby
Bushwalking	Rugby
Cricket	Shooting
Croquet	Soccer
Cycling	Squash/Racquetball
Dance	Swimming
Fishing	Tennis
Football	Volleyball
Golf	WindSports



